AI-DRIVEN PROCESS OPTIMISATION

POWERED BY ORACLE AI → EMBEDDED INTO *SPEED* → SCALED THROUGH AI AGENT STUDIO

ORACLE FUSION CLOUD AI

GENERATIVE | PREDICTIVE | AGENT
20+ ERP   150+ HCM   140+ SCM   40+ EPM
Release updates every 90 Days

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                    ┌─────────────────────┐
                    │  ORACLE NATIVE AI    │
                    └─────────────────────┘
                              │
                              ▼
```

HEALTH CHECK / OPTIMISE & MANAGE SERVICES (CARE)

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                    ┌───────────────────────────┐
                    │ IDENTIFY PROCESS DRIVEN AI │
                    └───────────────────────────┘
                              │
                              ▼
```

┌──────────────────────┐   ◆ EXTEND /   ┌────────────────────────┐
│ AI READINESS PLAN   │ ◄──── NO ──── CUSTOMISE ──── YES ────►   │ DEFINE CUSTOM AI AGENT │
└──────────────────────┘   AI AGENT ◆   │ - Autonomous?   │
                                                                         │ - Agentic?   │
                                                                         │ High Level Spec   │
                                                                         └────────────────────────┘

SPEED   *SPEED* DELIVERY – AI AGENT STUDIO

┌──────────────────────┐   ┌────────────────────────┐
│ CONFIGURE IMPLEMENT │   │ DESIGN & IMPLEMENT   │
│   OOTB AI   │   │   │
└──────────────────────┘   └────────────────────────┘
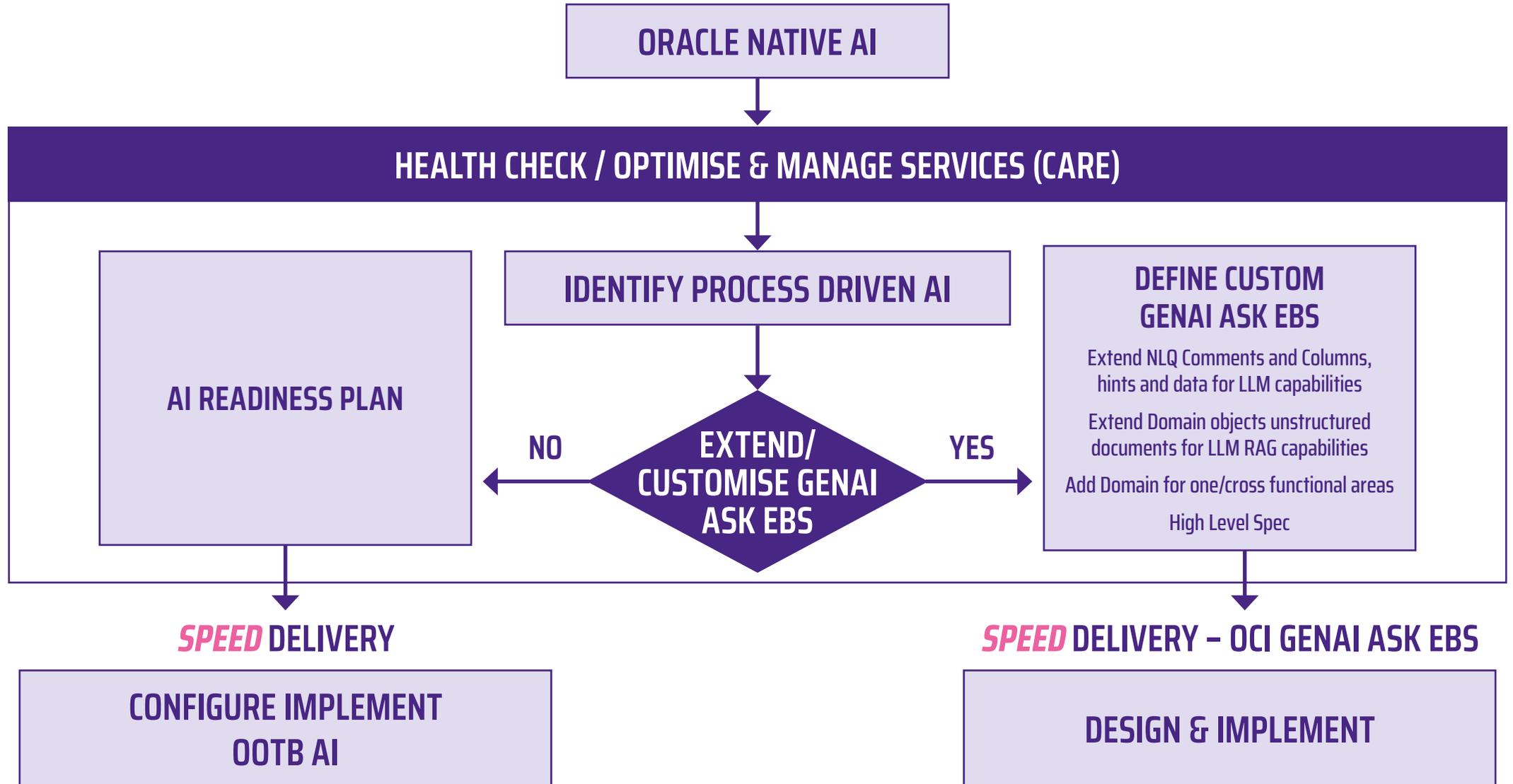
AI-DRIVEN PROCESS OPTIMISATION

POWERED BY ORACLE AI → EMBEDDED INTO *SPEED* → SCALED THROUGH OCI GENAI ASK EBS

OCI GENAI ASK EBS

ORACLE NATIVE AI

HEALTH CHECK / OPTIMISE & MANAGE SERVICES (CARE)

IDENTIFY PROCESS DRIVEN AI

DEFINE CUSTOM GENAI ASK EBS

Extend NLQ Comments and Columns, hints and data for LLM capabilities

Extend Domain objects unstructured documents for LLM RAG capabilities

Add Domain for one/cross functional areas

High Level Spec

AI READINESS PLAN

NO ← **EXTEND/ CUSTOMISE GENAI ASK EBS** → YES

SPEED DELIVERY

CONFIGURE IMPLEMENT OOTB AI

SPEED DELIVERY – OCI GENAI ASK EBS

DESIGN & IMPLEMENT

AI-DRIVEN PROCESS OPTIMISATION
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ORACLE AI CAPABILITIES LEVERAGED

LEVERAGING ORACLE-NATIVE AI

- Oracle Fusion embedded AI and AI Agents
- Oracle OCI Generative AI services
- Secure, enterprise-grade AI aligned to Oracle architecture

TYPICAL USE CASES

- Natural Language Query
  - "Ask Finance",
  - "Ask Supply Chain"
- Transaction and exception summarisation
- Contextual recommendations within Oracle workflows

ORACLE E-BUSINESS SUITE ON OCI

- Ask EBS (NLQ over EBS data)
- GenAI-driven insight and summarisation
- Secure OCI-based architecture

Requires Oracle EBS on OCI

AI-DRIVEN PROCESS OPTIMISATION
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AI EMBEDDED INTO *SPEED*

AI IS EMBEDDED INTO OUR *SPEED* DELIVERY APPROACH

- AI use-cases identified across ERP, SCM, HCM and EPM

- Focused on high-value decision points and process friction

- AI incorporated into process design, not delivered as a standalone experiment

OUTCOMES

- Faster, more informed decision-making

- Reduced manual effort and operational friction

- Improved process consistency and user adoption

ORACLE FUSION CLOUD EXAMPLES

Example AI Agent for Financials:
- Intelligent Account Combination Defaulting for Invoices.

Example AI Agent for HCM:
- **Employee Self-Service with AI Assistance** (such as Leave and Absence Analyst, Benefits Analyst, Compensation Advisor, Payslip Analyst)

Example AI Agent for SCM:
- **Sales Return Order Assistant** (The agent will examine your company's return policies, compare them to details on the sales order and order lines, and then reply with some return options, such as replace the item, provide a discount, or provide a full refund.)
 Product Regulatory and Compliance Advisor (The Product Regulatory and Compliance Standards Advisor agent validates the items in accordance with regulatory standards and compliance policies.)
 AI Agent Inventory Expiry Assistant (Ensures only safe and complaint inventory is processed for customer orders.)
 Autonomous Sourcing Assistant (Use AI Agents to automate the sourcing process from creation to award for lower-value and high-volume negotiations, reducing buyer effort while maintaining policy compliance, and competitive outcomes.)
 Purchase Orders to Sales Order Converter (Automatically converts a PO from PDF to a sales order.)
 Planning Measure Expression Assistant (Translate business requirements supplied in natural language into syntactically correct measure expressions for Oracle Fusion Cloud Supply Chain Planning, through a simple chat experience.)

Example AI Agent for Projects:
- **Project Program Status Summary Generation** (Generative AI automatically drafts summaries highlighting key achievements, insights, and recommendations. Program managers can then easily edit and finalize the summaries, saving valuable time.)

Example AI Agent for EMP:
- **Intelligent Performance Management Insight** (empowers finance and operational users with data science optimised for multidimensional planning and forecasting use cases. IPM Insights analyzes past data and predicted data, helping you find patterns and insights into data that you might not have found on your own. Insights can be trends, anomalies, forecast bias, or variations.)

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AI AGENT STUDIO CUSTOMISE/EXTEND AGENTS, AUTONOMOUS & AGENTIC AI

(Role-aware AI agents embedded across ERP, HCM, SCM and EPM that initiate workflows, orchestrate approvals, resolve exceptions and continuously learn.)

Example Agentic AI - Combining Agents in SCM (Inventory & Order Intake): Two agents in Operation (PO-to-SO and Inventory Expiry Assistant) An orchestrated AI agent converts customer POs into sales orders and autonomously validates inventory expiry and compliance before fulfilment, ensuring only safe, compliant stock is shipped.

CUSTOMISE/EXTEND AGENTS, AUTONOMOUS & AGENTIC AI: A STRUCTURED ADOPTION ROADMAP

- Delivered as a dedicated, governed initiative
- Built on proven embedded AI and agent foundations
- Designed for orchestration across end-to-end business processes
- Not rushed into core delivery without governance
- Designed for single or multi-agent orchestration across processes

OUR APPROACH

- Identify candidate processes during Health Check and Optimisation & Managed Services (CARE)
- Establish value with embedded AI and agents first
- Define Custom Agents, Autonomous & Agentic AI Adoption Roadmap
- Deliver Custom Agents, Autonomous & Agentic AI in phased, controlled releases

WHY THIS MATTERS

- Maintains control, trust and auditability
- Aligns with Oracle security and governance principles
- Enables sustainable, scalable autonomy
- Reduces risk
- Maximises ROI from autonomous agents