



transform with
SPEED

Optimisation & Managed Services (CARE)

Oracle-aligned Advanced Managed Services, focused on continuous value

Managed Services should do more than keep systems running. In a Cloud and AI-driven world, organisations need continuous optimisation, proactive assurance, and trusted guidance to ensure their Oracle investment is delivering measurable business value, not just technical stability.

Sarrisco's **Optimisation & Managed Services (CARE)** is an Oracle-aligned Advanced Managed Services offering designed to ensure Oracle Cloud and Oracle E-Business Suite environments operate securely, compliantly and optimally while continuously realising value from Oracle innovation.

CARE moves beyond traditional reactive support models. It provides structured assurance, proactive optimisation and governed adoption of Oracle's quarterly release cycle, ensuring customers gain measurable business benefit from their Oracle investment without unnecessary disruption or risk.

Oracle-aligned outcomes

CARE is designed to align directly with Oracle's Cloud operating model and AMS principles:

- **Continuous optimisation** of Oracle Fusion Cloud and Oracle E-Business Suite
- **Structured adoption of Oracle quarterly updates**, roadmap and innovation
- **Operational assurance** across security, controls, risk and compliance
- **Value realisation** through targeted adoption, optimisation and automation

Our approach ensures customers remain current, secure and compliant, while adopting innovation in a controlled and value-led manner.

How CARE is delivered

CARE follows an Oracle-consistent lifecycle approach, combining technical excellence with business governance.

- **Oracle Health Check (Annual)**
A structured review covering platform health, security posture, controls, adoption maturity and licence / usage optimisation.
- **Quarterly Update Impact Assessment**
Proactive analysis of Oracle quarterly releases to assess relevance, risk, dependencies and business impact.
- **Controlled innovation adoption**
Applying an "adopt what matters, defer what does not" approach to ensure stability while enabling progress.
- **Business-aligned prioritisation**
Enhancements and changes are prioritised based on business outcomes, regulatory risk and operational impact — not purely technical drivers.

Governance, assurance and compliance

CARE embeds governance as a core service component, aligned to Oracle and enterprise best practice.

- **Named Client Partner and Lead Solution Architect**
- Integrated governance covering **security, SoD, risk and compliance**
- Structured service management and clear escalation paths
- **Quarterly Service Reviews** aligned to Oracle roadmap, service performance, risk profile and value delivered

This ensures transparency, accountability and confidence for both customer stakeholders and Oracle.

Service model

- Flexible, scalable AMS delivery model
- Delivered by a **UK-based Oracle specialist team**
- Designed to support Oracle Cloud customers at different stages of maturity, transformation and scale

CARE supports steady-state operations while enabling controlled evolution.

Designed for long-term Oracle success

Optimisation & Managed Services (CARE) is not an add-on, it is a strategic capability that ensures your Oracle Cloud investment continues to deliver control, efficiency and innovation over time.

Sarrisco CARE is designed to complement Oracle Cloud strategy by ensuring customers remain current, optimised and ready to adopt innovation, including AI, automation and advanced capabilities when it delivers clear business value.

Whether stabilising operations, optimising cost, strengthening governance, or preparing for AI-enabled transformation, CARE provides the confidence and insight needed to move forward safely and deliberately.

By combining Oracle-aligned AMS (Application Managed Services) delivery with Sarrisco's optimisation-led mindset, CARE provides customers with confidence, control and continuous improvement throughout their Oracle Cloud journey.

Contact us to learn how Sarrisco's Optimisation & Managed Services (CARE) can support your long-term Oracle Cloud success.

[connect with us](#)

info@sarrisco.com

www.sarrisco.com

ORACLE

Partner