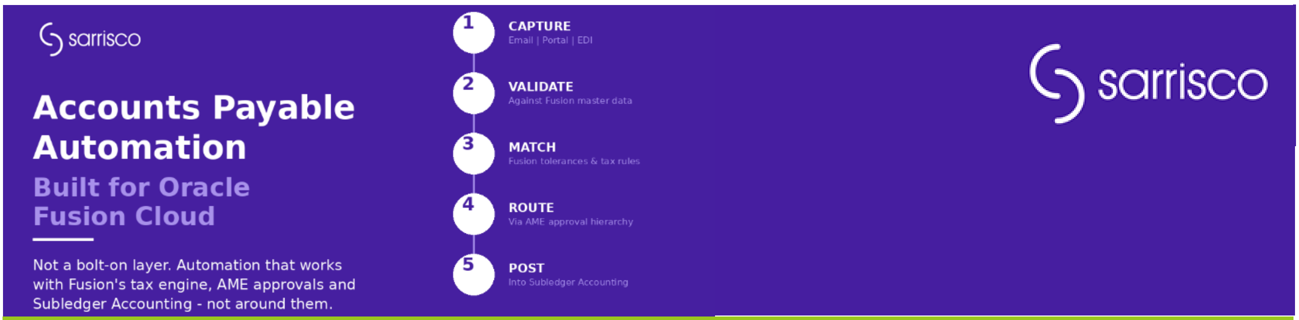


# **Intelligent AP Operations** - Making Oracle ERP Work at *SCALE*

**Turning invoice processing into a controlled, scalable Oracle operation**

Accounts payable is often described as an automation challenge.

At Sarrisco, we see it differently.

It is an Oracle operations challenge.

Invoice capture matters. So do workflow, matching and approvals. But none of these, in isolation, solve the problem faced by enterprise finance teams processing high volumes across legal entities, shared-service centres and complex purchasing models.

The real test is whether invoices can enter Oracle accurately, securely and at pace — with operational teams in control, exceptions managed intelligently, and the audit trail preserved.

That is what we mean by Intelligent AP Operations.

**The AP automation gap**

Many organisations have invested in Oracle Cloud ERP and an AP automation tool, yet their teams still spend significant time managing the work between the invoice arriving and the transaction becoming usable in Oracle.

The symptoms are familiar:

- Invoices are captured but require manual correction.
- Purchase order and receipt issues are discovered too late.
- Non-PO invoice coding remains heavily dependent on AP knowledge.
- Teams rely on manual File-Based Data Import processes, spreadsheets or IT tickets.
- Exceptions arrive without enough context to resolve them quickly.
- Finance lacks a clear operational view of what has been submitted, accepted, rejected or held.

The process may be digital, but it is not yet operating at scale.

For Sarrisco, the missing link is the operational layer between AP automation and Oracle ERP: a controlled way to validate, correct, route and ingest transactions before they create downstream work.

**Oracle must remain the system of record**

An effective AP operating model does not try to replace Oracle Fusion Cloud ERP or Oracle E-Business Suite. It is designed to extend the value of the platform.

Oracle remains the trusted system of record for supplier data, accounting, controls, approvals and financial reporting. The surrounding operating model should make it easier for finance to use those capabilities consistently at scale.

This means connecting invoice processing to the Oracle data and controls that matter:

- Supplier and site validation
- Purchase order, receipt and invoice matching
- Legal entity, ledger and business-unit rules
- Tax, payment terms and accounting distributions
- Approval policies and segregation of duties
- Attachments, status and auditable transaction history

The objective is simple: prevent avoidable errors before they become Oracle rejections, manual rework or payment risk.

**What Intelligent AP Operations looks like**

Sarrisco's approach brings together intelligent AP automation, Oracle-native integration and operational self-service.

**1. Controlled invoice intake**

Invoices can arrive through multiple channels: supplier portals, AP mailboxes, EDI, scans or shared folders. A scalable process begins by bringing these channels under control.

Every invoice should be captured with its original document, source and relevant metadata, then directed to the right operating path from the outset.

That visibility is important. Without it, teams are left trying to reconcile scattered inboxes, folders and work queues before they can begin processing.

**2. Intelligent extraction, with Oracle context**

Modern document intelligence can extract supplier details, invoice numbers, dates, tax, totals, purchase order references and line-level information.

But extraction is only the beginning.

Data must be interpreted in the context of Oracle: Is the supplier active? Does the supplier site match? Is the PO valid for the business unit? Is the invoice potentially a duplicate? Are coding and tax values acceptable?

This is where an AP process becomes more than OCR. It becomes an informed, governed operational workflow.

**3. Pre-validation before submission**

The most efficient invoice is not simply one that enters Oracle quickly. It is one that enters correctly the first time.

Pre-validation checks transactions against the relevant Oracle rules and reference data before submission. It enables operational teams to spot and resolve issues earlier, rather than waiting for failed imports or downstream exceptions.

For high-volume AP teams, this shifts the model from reactive correction to first-time-right processing.

**4. Matching that reflects real operations**

Two-way and three-way matching are core controls, but enterprise AP is rarely made up of perfect, single-PO invoices.

A workable model needs to handle partial receipts, multiple purchase orders, price and quantity tolerances, freight, tax variations, credit notes and non-PO invoices. It also needs to make clear what has failed, why it has failed and who is best placed to resolve it.

The purpose is not to remove every exception. It is to make every exception actionable.

**5. Exception management with ownership**

Exceptions are a normal part of AP. The issue is not their existence; it is the time and uncertainty they create.
An effective operating model identifies the category of exception, presents the relevant Oracle and invoice context, and routes it to the appropriate owner.

For example, a missing receipt should be visible to the person responsible for confirming receipt. A supplier-data issue should be directed to the relevant master-data process. A coding query should reach the business owner who can make the decision.

AP teams should not have to investigate each case from scratch.

**6. Controlled Oracle ingestion**

For many organisations, the operational bottleneck is not invoice capture. It is the route into Oracle. Sarrisco's Oracle-native approach provides a structured, self-service way for business users to validate, correct and submit high-volume ERP transactions without creating unnecessary dependency on IT teams.

This reduces friction around manual FBDI processes and helps organisations move from a cycle of uploads, rejections and rework to a more predictable operational flow.

**7. Visibility, audit and continuous improvement**

Finance leaders need more than a processed invoice count. They need to understand how AP is performing.
A mature process provides visibility of:

- Invoice source and current status
- Validation and matching outcomes
- Exception types, age and ownership
- Corrections and approvals
- Oracle submission and response
- Touchless-processing rates and throughput
- Recurring process or data-quality issues

This creates a reliable audit trail while giving the organisation evidence for targeted improvement.
Where AI adds value - and where control still matters

AI has a meaningful role in AP operations, particularly where invoices are unstructured, data is incomplete or exceptions require context.

It can help extract information, classify invoices, suggest coding, prioritise work and summarise the cause of an exception. In more advanced use cases, AI agents can help investigate blocked invoices by bringing together invoice, PO, receipt and policy information for review.

But finance processes demand discipline.

At Sarrisco, we believe AI should be introduced within defined operational and Oracle control boundaries. Low-confidence data should not be posted silently. Approval controls should not be bypassed. Decisions and actions should remain traceable.

The right balance is intelligent assistance where judgement is needed, with governed workflows and human oversight where risk or policy requires it.

The Sarrisco point of view: scale the operation, not the manual effort

AP automation is often sold as a way to digitise documents. That is too narrow for enterprise finance. The strategic opportunity is to build an AP operating model that connects intelligent automation with Oracle validation, controlled ingestion and clear operational ownership.

**This is especially important for organisations with high invoice volumes, complex PO and non-PO processing, multiple entities, or shared-service ambitions.**

Together with ISPnext, Sarrisco combines intelligent Source-to-Pay capability with Oracle-native integration and operational controls to help organisations reduce manual effort, accelerate invoice throughput and enable up to 80% touchless processing.

The result is not another disconnected toolset.

It is Intelligent AP Operations: a practical way to make Oracle ERP work harder for finance.

**A sensible starting point**

The strongest programmes usually start with one meaningful operating problem rather than an attempt to transform every AP scenario at once.

Choose a high-volume invoice type, entity or process. Map where manual touchpoints and Oracle rejections occur. Establish pre-validation, exception ownership and a controlled submission route. Measure first-time-right performance, then expand with confidence.

The prize is not simply faster invoice processing.

It is a finance operation that can scale without scaling manual effort.

**Contact us to learn how Intelligent AP Operations can support your long-term Oracle Cloud success.**

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